

Ensim[®] Pro and Ensim Basic 10.0.0 for Linux[®] Migration Guide

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Introduction

This guide provides information and instructions on migrating from earlier product versions to Ensim[®] Pro and Ensim Basic 10.0.0 for Linux[®]. For simplicity, Ensim Pro and Ensim Basic 10.0.0 for Linux are referred to as “Ensim Control Panel” throughout the document.

Note

The migration is platform-independent. Irrespective of the current operating platform of your Ensim Control Panel server, you can migrate from version **3.5.20 or later** to the following supported platforms—CentOS 4.1 (Community Enterprise Operating System), CentOS 4.2, CentOS 4.3, RHEL 4 (Red Hat[®] Enterprise Linux ES Release 4), FC 4 (Fedora[™] Core 4), and FC 2.

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About the migration

Migration is a two-step process that requires you to:

- Export data from your Ensim Control Panel server
The process of exporting data typically ranges from a few minutes to a few hours, depending on the number of sites hosted on the server. During this time, sites hosted on Ensim Control Panel are inaccessible.
- Import data onto a server running Ensim Control Panel 10.0.0

Review [Table 1](#) for the terminology changes that are introduced in version 10.0.0 and referred to in the migration process.

Table 1 lists the terminology differences between the earlier versions of Ensim Control Panel and version 10.0.0.

Table 1. Terminology changes

Earlier versions (Used when referring to earlier versions)	Current Version (Used when referring to the current version)
Appliance Administrator	Server Administrator
Backup/Restore	Export/Import

System requirements

Before you migrate, you must install Ensim Control Panel 10.0.0 on the server to which you want to migrate data. For information on installation requirements and instructions, refer to the document *Ensim Pro and Ensim Basic 10.0.0 for Linux Installation Guide* available at <http://www.ensim.com/support/pro/linux/index.html>.

Migrating to the latest version of Ensim Control Panel

The following section provides instructions on migrating to the latest version of Ensim Control Panel. Review the section “[System requirements](#)” on page 2 before you migrate.

Procedure

To migrate to the latest version of Ensim Control Panel:

- 1 Log in to the Appliance Administrator control panel on the Ensim Control Panel server from which you want to migrate data.
- 2 Back up the data on the server:
 - a In the shortcuts section of the Home page, click **Backup/Restore** (Tools section). The *Backup* page opens.
 - b Perform an **Appliance** backup. For instructions on backing up data, refer to the *Appliance Administrator online Help* (**Book:** Backing up and restoring data).
- 3 Log in to the Server Administrator control panel on the Ensim Control Panel 10.0.0 server.
- 4 Import the data to the server to which you want to migrate.
 - a In the shortcuts section of the Home page, click **Export/Import** (Tools section).
 - b Click **Import**. For instructions on importing data, refer to the *Server Administrator online Help* (**Book:** Importing archived data).

Feedback and support

For Ensim online support or feedback, use the following links:

- <http://support.ensim.com> to access product downloads and documentation
- <https://onlinesupport.ensim.com> to file a support ticket or request online support
- http://onlinesupport.ensim.com/kb_search.asp?product=lwp to search the knowledge base
- <http://www.ensim.com/about/feedback.asp> to provide feedback to Ensim

Note

All customers receive passwords that allow access to the Ensim Support site. If you do not have a password, contact your organization's liaison to Ensim.

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