

Ensim Pro and Ensim Basic 10.2.0 for Linux Migration Guide

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Introduction

This guide provides information and instructions on migrating from earlier product versions to Ensim® Pro and Ensim Basic 10.2.0 for Linux®. For simplicity, Ensim Pro and Ensim Basic 10.2.0 for Linux are referred to as “Ensim Control Panel” throughout the document.

Note: The migration is platform-independent. Irrespective of the current operating platform of your Ensim Control Panel server, you can migrate from version **4.0.3 or later** to the following supported platforms—FC 6 (Fedora™ Core 6), FC 4, CentOS 4.4 (Community Enterprise Operating System 4.4), and RHEL 4 (Red Hat® Enterprise Linux ES Release 4).

In this document

About the migration.....	1
System requirements.....	2
Migrating to the latest version of Ensim Control Panel	2
Support and feedback.....	2
Legal and copyright notice.....	3

About the migration

Migration is a two-step process that requires you to:

- Export data from your Ensim Control Panel server

The process of exporting data typically ranges from a few minutes to a few hours, depending on the number of sites hosted on the server. During this time, sites hosted on Ensim Control Panel are inaccessible.

- Import data onto a server running Ensim Control Panel 10.2.0

The following table lists the terminology differences between the earlier versions of Ensim Control Panel and the latest version. The document uses the terminology used in the latest version of Ensim Control Panel.



Table 1. Terminology changes

Earlier versions	Latest Version
Appliance Administrator	Server Administrator
Backup/Restore	Export/Import

System requirements

Before you migrate, you must install Ensim Control Panel 10.2.0 on the server to which you want to migrate data. For information on installation requirements and instructions, refer to the document *Ensim Pro and Ensim Basic for Linux Installation Guide* available at <http://www.ensim.com/support/pro/linux/index.html>.

Migrating to the latest version of Ensim Control Panel

The following section provides instructions on migrating to the latest version of Ensim Control Panel. Before you migrate, review the system requirements (on page 2).

▼ To migrate to the latest version of Ensim Control Panel:

- 1 Log in to the Server Administrator control panel on the Ensim Control Panel server from which you want to migrate data.
- 2 Export data from the server:
 - a In the shortcuts section of the Home page, click **Export/Import** (Tools section).
 - b Perform a **Complete** backup. For instructions on backing up data, refer to the *Server Administrator online Help* (Book: *Exporting and importing data*).
- 3 Log in to the Server Administrator control panel on the Ensim Control Panel 10.2.0 server.
- 4 Import the data to the server to which you want to migrate.
 - a In the shortcuts section of the Home page, click **Export/Import** (Tools section).
 - b Click **Import**. For instructions on importing data, refer to the *Server Administrator online Help* (Book: *Importing archived data*).

Support and feedback

For Ensim online support or feedback, use the following links:

- <http://support.ensim.com> to create an Ensim Support account and access other documentation.
- <https://onlinesupport.ensim.com> to log in to Ensim Support using an existing account
- http://onlinesupport.ensim.com/kb_search.asp?product=lwp to search the knowledge base
- <http://www.ensim.com/about/feedback.asp> to provide feedback to Ensim



Note: All customers receive passwords that allow access to the Ensim Support site. If you do not have a password, contact your organization's liaison to Ensim.

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