

Ensim[®] Pro and Ensim Basic 4.0.4 for Linux[®] (Standalone) Migration Guide

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Introduction

This guide provides information and instructions on migrating to Ensim[®] Pro and Ensim Basic 4.0.4 for Linux[®]. For simplicity, we refer to Ensim Pro and Ensim Basic 4.0.4 for Linux as “Ensim Control Panel” throughout the document.

Note

The migration is platform-independent. Irrespective of the current operating platform of your Ensim Control Panel server, you can migrate from version **3.5.20 or later** to the supported platform—RHEL 4.

Topics in this guide include:

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About the migration

Migration is a two-step process that requires you to:

- Back up data on your Ensim Control Panel server
Sites hosted on Ensim Control Panel will be inaccessible when the backup is in progress. This could typically range from a few minutes to a few hours depending on the number of sites hosted on the server.
- Restore the data on a server running Ensim Control Panel 4.0.4

System requirements

Before you migrate, you must install Ensim Control Panel 4.0.4 on the server to which you want to migrate data. For information on installation requirements and instructions, please refer to the document *Ensim Pro and Ensim Basic 4.0.4 for Linux (Standalone) Installation Guide* available at <http://www.ensim.com/support/pro/linux/index.html>.

Migrating to the latest version of Ensim Control Panel

The following section provides instructions on migrating to the latest version of Ensim Control Panel. Please review the section [“System requirements” on page 1](#) before you migrate data.

Procedure

To migrate to the latest version of Ensim Control Panel:

- 1** Log in to the Appliance Administrator control panel on the Ensim Control Panel server from which you want to migrate data.
- 2** Back up the data on the server.
 - a** In the shortcuts section of the Home page, click **Backup/Restore** (Tools section).
 - b** Click **Backup** (if not already selected). The *Backup* form opens.
 - c** Perform an **appliance** backup. For instructions on backing up data, please refer to the online Help *Appliance Administrator online Help* (**Book:** Backing up and restoring data)
- 3** Log in to the Appliance Administrator control panel on the Ensim Control Panel 4.0.4 server.
- 4** Restore the backed up data on the server.
 - a** In the shortcuts section of the Home page, click **Backup/Restore** (Tools section).
 - b** Click **Restore**. The *Restore* form opens.
 - c** Restore the data. For instructions on restoring data, please refer to the online Help *Appliance Administrator online Help* (**Book:** Restoring archived data)

Feedback and support

To take advantage of Ensim's support services or to find additional product documentation, visit the Ensim support site, <http://support.ensim.com>.

To log in to Ensim online support, go to <https://onlinesupport.ensim.com>.

To provide feedback about Ensim products or documentation, please use the feedback form at <http://www.ensim.com/about/feedback.asp>.

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