

Ensim[®] Pro and Ensim Basic 4.1.0 for Linux[®] Migration Guide

November 16, 2005

Introduction

This guide provides information and instructions on migrating to Ensim[®] Pro and Ensim Basic 4.1.0 for Linux[®]. For simplicity, Ensim Pro and Ensim Basic 4.1.0 for Linux is referred to as “Ensim Control Panel” throughout the document.

Note

The migration is platform-independent. Irrespective of the current operating platform of your Ensim Control Panel server, you can migrate from version **3.5.20 or later** to the supported platforms—RHEL 4 (Red Hat[®] Enterprise Linux ES Release 4), RHEL 3, CentOS 4.2, CentOS 4.1, FC 2 (Fedora[™] Core 2), FC 1.

Topics in this guide include:

- “About the migration” on page 1
- “System requirements” on page 1
- “Migrating to the latest version of Ensim Control Panel” on page 2
- “Feedback and support” on page 3
- “Legal and copyright notice” on page 3

About the migration

Migration is a two-step process that requires you to:

- Back up data on your Ensim Control Panel server
Sites hosted on Ensim Control Panel will be inaccessible when the backup is in progress. This could typically range from a few minutes to a few hours depending on the number of sites hosted on the server.
- Restore the data on a server running Ensim Control Panel 4.1.0

System requirements

Before you migrate, you must install Ensim Control Panel 4.1.0 on the server to which you want to migrate data. For information on installation requirements and instructions, please refer to the document *Ensim Pro and Ensim Basic 4.1.0 for Linux (Standalone) Installation Guide* available at <http://www.ensim.com/support/pro/linux/index.html>.

Migrating to the latest version of Ensim Control Panel

The following section provides instructions on migrating to the latest version of Ensim Control Panel. Please review the section [“System requirements” on page 1](#) before you migrate data.

Procedure

To migrate to the latest version of Ensim Control Panel:

- 1** Log in to the Appliance Administrator control panel on the Ensim Control Panel server from which you want to migrate data.
- 2** Back up the data on the server.
 - a** In the shortcuts section of the Home page, click **Backup/Restore** (Tools section).
 - b** Click **Backup** (if not already selected). The *Backup* form opens.
 - c** Perform an **appliance** backup. For instructions on backing up data, please refer to the *Appliance Administrator online Help* (**Book:** Backing up and restoring data)
- 3** Log in to the Appliance Administrator control panel on the Ensim Control Panel 4.1.0 server.
- 4** Restore the backed up data on the server.
 - a** In the shortcuts section of the Home page, click **Backup/Restore** (Tools section).
 - b** Click **Restore**. The *Restore* form opens.
 - c** Restore the data. For instructions on restoring data, please refer to the *Appliance Administrator online Help* (**Book:** Restoring archived data)

Feedback and support

For Ensim online support or feedback, use the following links:

- <http://support.ensim.com> to access product downloads and documentation
- <https://onlinesupport.ensim.com> to file a support ticket or request online support
- http://onlinesupport.ensim.com/kb_search_unify.asp to search the knowledge base
- <http://www.ensim.com/about/feedback.asp> to provide feedback to Ensim

Note

All customers receive passwords that allow access to the Ensim Support site. If you do not have a password, contact your organization's liaison to Ensim.

Legal and copyright notice

This document contains information proprietary to Ensim Corporation and its receipt or possession does not convey any rights to reproduce, disclose, manufacture, or sell anything it might describe. Reproduction, disclosure, or use without Ensim's specific written authorization is strictly forbidden.

Ensim Corporation makes no representations or warranties with respect to the content or use of this document. It also reserves the right to revise this document at any time without the obligation to notify any person of such revision.

Ensim and the Ensim logo are registered trademarks of Ensim Corporation.

All other trademarks and copyrights are the property of their respective owners.

© 2005 Ensim Corporation. All rights reserved.