

Ensim[®] Pro 5.0.0 for Windows[®] 2003

Release Notes

January 11, 2006

Introduction

These release notes provide information about the product compatibility, resolved issues, known issues, and known limitations of Ensim[®] Pro 5.0.0 for Windows[®] 2003. This release includes new features and enhancements.

Note

For simplicity, we will refer to Ensim Pro for Windows 2003 as “Ensim Pro” throughout this document.

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Product compatibility

Ensim Pro 5.0.0 requires the English version of the Microsoft Windows Server 2003 (Standard, Enterprise, or Web edition) operating system to be installed on the server. Ensim Pro will not work with servers running on Windows 2000.

What’s new in Ensim Pro 5.0.0

Ensim Pro 5.0.0 includes the following new features and enhancements:

- **New licensing mechanism:** Ensim Pro 5.0.0 includes the new licensing mechanism that allows you to initialize Ensim Pro using a 25-character license key. This key includes all the details about the license, such as the EPW version, number of sites allowed, activation and expiration dates. This licensing mechanism simplifies the process of upgrading or renewing the Ensim Pro license. To upgrade or renew your license, you need to buy a new

license key from the Ensim Storefront, and apply it directly using the Ensim Pro control panel.

- **Two new Power Tools:** Ensim Pro 5.0.0 includes two new ASP.NET-based Power Tools: DotNetNuke and Community Server. DotNetNuke is a content management system and Community Server is a knowledge management and collaboration platform. Using these Power Tools, sites owners can provide newer features to their users.
- **Custom scripts integration:** You can now integrate custom scripts that are run, when a site is added, edited, or deleted using Ensim Pro.
- **CLI calls for users and user templates:** Besides managing resellers and sites using the Command Line Interface (CLI) calls, you can now add and delete users and user templates, and edit user information using the new CLI calls included in Ensim Pro 5.0.0.

Resolved issues

This section describes the issues resolved in Ensim Pro 5.0.0. The numbers in parentheses indicate the Ensim problem report (PR) number.

- If you have enabled complex password policy settings on the server, the Ensim Pro installer now validates whether the password specified for the server administrator account meets the complexity requirements or not. (38234)
- You can now provision IIS Web Service to a site hosted on the Ensim Pro server that uses complex password policy settings. (38235)
- Ensim Pro now supports running MSDE in the non-privileged user mode. (38810)
- When a domain alias is added to a site, the DNS Zone records are now created for the new domain alias. (38815)
- Perl is now installed on the drive where Ensim Pro is installed. (38808)
- You can now submit SSL certificates generated through the Ensim Pro control panel to GeoTrust for validation. (38632)
- Using the Ensim Pro control panel, you can now restart the Ensim Pro server that has Microsoft .NET Framework 1.1 Service Pack 1 for Windows Server 2003 installed on it. (38917)
- You can now provision MySQL to site even if the Fully Qualified Domain Name (FQDN) of the Ensim Pro server contains a hyphen (-). (38841)
- After setting the default permissions for a site using File manager, the Ensim Pro control panel now does not display a system busy error while adding a site. (39839)
- After adding two additional DNS Name Server (NS) records for a site, the site administrator can now add additional DNS zones to that site. (43803)
- Since adding an IP-based site now takes lesser time, the site creation process does not time out and completes successfully on an Ensim Pro server with more than 100 IP-based sites. (49616)
- The value of the Responsible Person field in the Start of Authority (SOA) record for a new DNS zone added to a site is now set to the correct value. (49619)
- While importing sites from Ensim Pro 3.6 for Windows 2003 to Ensim Pro 5.0.0, the import process does not time out and completes successfully. (50155)

Known issues

This section describes the known issues of Ensim Pro 5.0.0. The numbers in parentheses indicate the Ensim problem report (PR) number.

- While deleting a site provisioned with Community Server and DotNetNuke Power Tools, you may intermittently see the "Warning: Powertools destroy failed: The directory is not empty" error on the *Action Log* page in the Ensim Pro control panel. This error message is displayed if some Power Tool-related files are locked while the site is being deleted. Due to this, the site's file system is not deleted completely during the site deletion process.

If you now try to import this site, the import process fails since the site's file system was not deleted completely during the site deletion process. To resolve this issue, you need to manually delete that site's file system on the Ensim Pro server, then import the site using the Ensim Pro control panel. (51282)

- FrontPage widgets do not work on a sub domain's pages. (35801).
- You cannot disable the SSL option from a site that is being used as a shared SSL host by other sites. Currently, there is also no check to disallow deletion of the shared SSL host. (32837, 32321)
- Currently there is no check to prevent the deletion of a parked domain host. If a parked domain host is deleted, the domains parked on it are also deleted. (34464)

Known limitations

This section describes the known limitations of Ensim Pro 5.0.0. The numbers in parentheses indicate the Ensim problem report (PR) number.

- While provisioning Power Tools to a site, if the Indexing Service is running on the Ensim Pro server, then the Power Tools provisioning operation fails. To resolve this issue, you should stop the Indexing Service on the Ensim Pro server.
- The Set Default Permissions feature in File Manager resets all the customized permissions enabled for the site's users.
- If the **Network Properties** window is open on the main or terminal session to the Ensim Pro server, you may get errors while adding IP-based sites using the Ensim Pro control panel. If you try to delete an IP-based site, the IP address will not be released from the server's network adapter. This could lead to inconsistency if you try to provision a new site with the same IP address.
- The FTP counters returned by IIS do not always return proper data. As a result, the FTP bandwidth usage displayed in the control panel may be inaccurate. (34137)
- You cannot assign SSL certificates to the sub-domains of a secured site. (34939)

Support and feedback

For Ensim online support or feedback, use the following links:

- <http://support.ensim.com> to create an Ensim Support account and access other documentation.
- <https://onlinesupport.ensim.com> to log in to Ensim Support using an existing account
- http://onlinesupport.ensim.com/kb_search_sln.asp to search the knowledge base

-
- <http://www.ensim.com/about/feedback.asp> to provide feedback to Ensim

 Note

All customers receive passwords that allow access to the Ensim Support site. If you do not have a password, contact your organization's liaison to Ensim.

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